

Installation Call-Out Services

Over the Holiday period we are able to provide access to appropriately authorised and trained Octink personnel to respond to and evaluate faults or incidents on signage, graphics, and marketing suites.

The level of support under this service is –

- Remote fault or incident evaluation by telephone.
- Where necessary, attendance at the relevant site and provision of site-based fault or incident evaluation and any work to make safe or good as required.
- Provision of a summary report on any work carried out.

This service is subject to availability and, where safe and possible to do so, we will work to rectify faults or incidents.

Unless part of a formal maintenance agreement, all call-outs will be subject to standard time and material rates.

To register your enquiry contact installation@octink.com

(Please note: when writing please state your contact details together with as much detail / photos of the issue or incident being reported).

Many thanks,

Octink